



Hygiene-Institut Berlin
Search Care GmbH

Certificate

The company

CWS-boco

has been awarded the Hygiene Certificate for its

hand-drying system:

“Rented cotton towel roll dispenser system”

**The Certificate is awarded for compliance with the Institute’s
hygiene and ecological requirements in terms of technology
reprocessing, logistics and storage.**



Berlin, 21st Feb. 2018

Place | Date

**Hygiene-Institut Berlin
SearchCare GmbH**
Stettiner Str 53 13357 Berlin
Telefon: (0 30) 88 66 85 89
Fax: (0 30) 43 72 42 63
www.hygiene-berlin.de

Signature | Stamp

Hygiene Certificate criteria list

1.) Dispenser system

- Rented cotton towel dispenser system (complete rental service for dispenser including cotton towel rolls or purchased dispenser with rented cotton towel rolls)
- 2-chamber system (separation of clean and used towel rolls within the cotton towel dispenser)
- Individual portions (a fresh section of towel is provided, and the used towel is retracted)
- A cotton towel portion measuring at least 20 cm in length each time
- Retraction system (the used towel and roll end are automatically retracted immediately after use)
- End consumers can only use each portion of towel once
- The cotton towel roll must be able to be reprocessed and reused at least 80 times.

2.) Reprocessing and logistics

The used cotton towel rolls are reprocessed in the laundries and transported in accordance with a recognised and certified hygiene management system.

2.1) Washing and drying

- Reprocessing using disinfectant washing methods
- Regular monitoring of all process-relevant parameters, e.g.:
 - Loading of washing machines
 - Dosage of washing agents and detergents
 - Washing temperature
 - Washing duration
- Drying is performed without any risk of recontamination

2.2.) Transport

- Reliable separation of clean and used cotton towel rolls
- Disinfection of vehicles' loading areas at least every six months
- Hygiene training for drivers at least once a year

2.3.) Personal hygiene

- Hygiene plan
- Regular hygiene training for staff once a year

3.) Storage at the customer's premises

Storage of cotton towel rolls at the customer's premises must be considered separately as this is beyond the direct sphere of influence of the service company. To ensure correct storage, the following procedure is integrated in company-internal processes:

Upon installation of the cotton towel roll dispenser:

Provision of a "Recommendation for storage of cotton towel rolls" and an additional verbal explanation of storage of cotton towel rolls by the installer.

Upon delivery of cotton towel rolls to customers:

Upon collection and delivery of cotton towel rolls directly to/from the customer's storage site, the service driver inspects the site based on the "Recommendation for storage of cotton towel rolls". Should the site fail to meet the criteria, the customer is made aware of this verbally. In addition, the customer is provided with the "Recommendation for storage of cotton towel rolls".

4.) Duty to provide information

The valid documents must always be provided to the customer and the latter must be notified immediately in the event of changes to systems/processes.